



# MEMBER ALERTS & NOTIFICATIONS

**Alerts and Notifications service delivers account alerts to you via text or email messages.**

Our Alert and notification service is better than ever. To access, log into your account, go to the drop down for Online Services, choose Member Alerts and then select the many Alert Types you would like to receive.

You can quickly and easily customize your account alerts with threshold dollar amounts, payment due dates or changes to your personal information. With Member Alerts, you'll always know what's happening with your account and your money. If your account balances get to low or your Credit Card was just used, Member Alerts will let you know without even having to log in to Homebanking.



# The Holidays

## ARE FAST APPROACHING So is the season for Scammers

With the holidays around the corner, so is the prime shopping for you and fraudsters. Here are a few simple tips to keep in mind:

- **Only shop on secure sites.** First and foremost, never give out your credit or debit card information on a site that isn't secure. If the URL does not start with "HTTPS" or have a closed padlock next to it, the site isn't secure. Also, only make purchases on private, secured wireless networks. Public and unsecured networks can be easily hacked.

- **Check the reviews and social media pages.** If it isn't a company you're familiar with, always check the reviews and comments. Google the company and see if they have reviews there, on social media, or on any industry sites. If there are no reviews or no mention of the company at all, it is probably not a legitimate company.

It goes without saying that if you find lots of bad reviews and comments saying the site is a scam, people never got their packages, and so on, the company is not trustworthy. Also be wary of reviews that are wonderful. Some scammers will create fake accounts and write reviews to trick potential victims. It's best to see a mix of good and not-so-good reviews and comments to verify authenticity.

- **Review the grammar in the site copy.** How is the grammar on the site? Do you see lots of typos and incorrectly written sentences? A legitimate, trustworthy site should use proper English. If lots of sentences don't make sense, this is a warning sign that the site is illegitimate.

- **Does the offer make sense?** Does the offer seem too good to be true? If so, it probably is. For instance, if a site is offering \$495 worth of tools for two "low payments" of \$19.99, it's probably a scam.

- **Look for contact information on the site.** If you can find an address, phone number, and e-mail address on the website, this is a good sign that the site is legitimate. Go to Google Maps and try to verify that the address is not some abandoned warehouse and it belongs to the company you think it should. Try calling the phone number and see if you are connected to a customer service representative. If a site is legitimate, it usually won't have contact information so that you have nowhere to seek assistance after you've been scammed.

**REMEMBER THESE TIPS THIS HOLIDAY SEASON AND DON'T FORGET TO USE MEMBER ALERT SERVICE ON HOMEBANKING, TO HELP KEEP YOU SECURE!**

# Rio Grande IRA'S – Stable, Safe, Secure

3rd Quarter Share Dividends have been declared by the Board of Directors and will be paid and posted on October 1, 2022. The share rate is .15% with an annual percentage yield of .15%. **REMEMBER - Kids Club accounts earn a .25% bonus and are paid .40%**

## Credit Union Share & Share Certificates & IRA Accounts

### \$500 to \$10,000

Minimum deposit of \$500.00

Term	Dividend Rate	Annual Percentage Yield (APY)
3 mo.	.60%	.60%
6 mo.	.85%	.85%
12 mo.	.95%	.95%
18 mo.	1.05%	1.05%
24 mo.	1.15%	1.15%

### \$10,001 to \$100,000

Term	Dividend Rate	Annual Percentage Yield (APY)
3 mo.	.70%	.70%
6 mo.	1.15%	1.15%
12 mo.	1.56%	1.57%
18 mo.	1.65%	1.66%
24 mo.	1.76%	1.77%
36 mo.	1.86%	1.87%

APY calculation based on quarterly compounding. Dividends paid quarterly, early withdrawal penalties apply to all certificates. **RATES ARE SUBJECT TO CHANGE WITHOUT NOTICE.**

## MEMBER

## APPRECIATION DAY

It was a great success, with members coming by for a free barbecue lunch, and cake. Prizes were awarded to lucky members, ranging from movie tickets to an outdoor fire pit. It was a great time for members, staff and volunteers. Again, **THANK YOU MEMBERS** for making Rio Grande the credit union it is.

**Note: We will be closed for the following holidays:**

**Columbus Day** Monday, October 10th  
**Veteran's Day** Friday, November 11th  
**Thanksgiving** Thursday, November 24th  
**Early Closure** Friday, December 23th – *Closes at 5pm*  
**Early Closure** Friday, December 30th – *Closes at 5pm*  
**New Years Day (observed)** Monday, January 2nd

We publish our rates for our members. Shop and compare our rates to those of the local **BANKS** – you will see the difference – **The Rio Grande Difference.**

